

CASSC - PERFORMANCE TRENDS 2008-2016 – SHADED ROW INDICATES DID NOT MEET TARGET SET FOR 2015/16

Indicator Ref	Indicator Title	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16
City Operations									
PSR/004	The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April which were returned to occupation during the year through direct action by the local authority	-	-	-	2.60	5.22	5.49	6.54	2.68
PLA/006b	The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year	-	-	15.33	21.21	62.24	93.20	93	Awaiting results
Communities, Housing and Customer Services									
PSR/002	The average number of calendar days taken to deliver a Disabled Facilities Grant	219.88	188.88	308.48	219.61	158.65	190.04	193	244
BNF/002(a) CTR	Speed of processing: average time for processing new Council Tax Reduction claims	-	-	-	-	-	17.21	18.91	17.76
BNF/002(a) HB	Speed of processing: average time for processing new Housing Benefit claims	-	-	-	-	-	19.79	21.30	20.71
HANR/01	Vacant local authority stock as percentage of overall stock (as at the end of the period)	1.57	1.19	1.07	0.87	1.4	2.49	1.55	1.80

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HLS/013	The total amount of rent loss due to lettable units of permanent accommodation being empty as a percentage of the total rent debit for the financial year	1.92	1.48	1.25	1.15	1.43	2.62	2.12	2.08
HLS/014	The average number of calendar days taken to let lettable units of permanent accommodation during the financial year	68.79	59.41	59.71	54.52	61.98	102.72	112.7	94
CMS/001	The percentage of emergency repairs completed within target time	-	-	94.23	91.73	93.25	88.83	95	96
Social Services - Adults									
SCA/001	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over.	7.47	6	7.12	11.28	11.53	8.47	10.92	10.03 no March figures
SCA/002 (a)	The rate of older people (aged 65 or over) supported in the community per 1,000 population aged 65 or over.	42.53	47.03	45.89	46.49	46.41	46.42	44.12	41.67 Change in definition
SCA/002 (b)	The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over.	20.36	19.57	20.05	19.35	18.47	17.98	18	17.44

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SCA/007	The percentage of clients with a care plan at 31st March whose care plans should have been reviewed that were reviewed during the year	75.24%	76.18 %	79.98%	74.91%	76.29 %	85.63%	82.04%	88.48%
SCA/018 (a)	The percentage of carers who were offered an assessment or review of their needs in their own right during the year	63	59.1	60.6	48.2	61.55	50.2%	64.4%	76.6%
FCLI44	Number of carers assessments completed	187	300	366	305	505	469	596	720
FCLI37	Total number of Adults using Direct Payments Scheme at the end of each quarter	145	165	183	312	404	501	550	608
SCA/005 (a) (new definition for 2009-10)	The average number of working days between initial enquiry and completion of the care plan, including specialist assessments	34	33	30	33	30.24	32	26	23
SCAL23	Percentage of people helped back to independence without ongoing care services, through short term intervention (new local indicator for 2012-13)	N/A	N/A	N/A	N/A	65.68	70.83%	78.04%	72.86% No March figures